

CAREERPRO - FEDERAL LEARNING ACCOUNT

Online application manual

28/01/2025

A service provided by





Table of Contents

1.	Intro	oduction	3
1	1.1.	Purpose of the document	3
1	1.2.	Important concept: FLA window	3
2.	Арр	olication log-in	4
2	2.1.	Welcome page	4
3.	The	application dashboard	6
4.	See	detail of an employee	8
5.	How	v to add a training for a group of people?	9
Ę	5.1.	Step 1: The training data	9
	5.1.	How to add a training that is spread over a long period of time?	10
5	5.2.	Step 2: Participants	11
5	5.3.	Step 3: Certificate	11
5	5.4.	Step 4: Confirming	12
5	5.5.	What to do if a participant didn't follow the entire training?	
5	5.6.	How to add a training in the future?	13
6.	How	v to add a training for a single person?	15
7.	How	v to manage the training rights for a group of people?	16
7	7.1.	Rights overview	16
7	7.2.	Form: Managing rights	16
	7.2.	1. Step 1: Training rights	16
	7.2.2	2. Step 2: Confirming	18
	7.2.3	3. How to delete training rights?	19
8.	How	v to manage the training rights for a particular person?	20
9.	Let	Sigedis manage the legal training rights ("opt-in")	21
S	9.1.	Let Sigedis manage the legal rights of all your workers	21
g	9.2.	Let Sigedis manage the legal rights of a person or group of people	21
g	9.3.	Let Sigedis manage the legal rights in the large enterprise version	22
10	Vers	sion for the large companies	23



1. Introduction

1.1. Purpose of the document

The purpose of this document is to describe the necessary steps to log into the CareerPro Federal Learning Account (FLA) online application and to enter the FLA declarations.

This document is part of the documents that are at the disposal of the employer and its authorized representative:

Document	Description
BATCH Channel Manual	Document describing the necessary steps to transmit FLA data by using the BATCH channel.
API Channel Manual	Document describing the necessary steps to transmit FLA data by using the API channel.
Online Application Manual	Document describing the necessary steps to enter the FLA data by using the online application.
Description of the anomalies	List of all anomalies and warnings related to the declaration of FLA data.
Glossary	Technical documentation describing the data blocks and zones of the batch and API.
XSD	Technical scheme defining the BATCH structure.
SWAGGER	Technical scheme defining the API structure.
Setting up the batch channel	Document describing the necessary steps to configure the BATCH channel on the social security portal.
Setting up the API channel	Document describing the necessary steps to configure the web service channel (API) on the social security portal.
Getting access to the online application	Document describing the steps that are necessary for a user to get access to the CareerPro Federal Learning Account online application

1.2. Important concept: FLA window

The Federal Learning Account law stipulates that the training rights, which are declared every year, accumulate over a fixed period of five years, which means that every five years the counters are reset to zero, regardless of the fact that the allocated rights have been used or not. The first window starts in 2024 and ends in 2028.



2. Application log-in

In this paragraph all the steps are described to log into the CareerPro Federal Learning Account online application.

<u>Precondition</u>: you must have access rights (see annexed document entitled <u>Getting access to the online application</u>)

2.1. Welcome page

1. Go to the website: https://federallearningaccount.be/

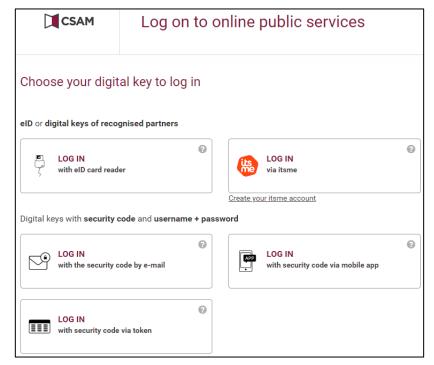
The welcome page of the application will be displayed (see image below). On this page you can find the following specific data:

- A description of the application as well as the corresponding documentation (video, manuals, ...);
- A survey of the various channels that are available for the FLA platform;
- o An FAQ.



2. Click on the "Managing the learning accounts" button to log into the application.

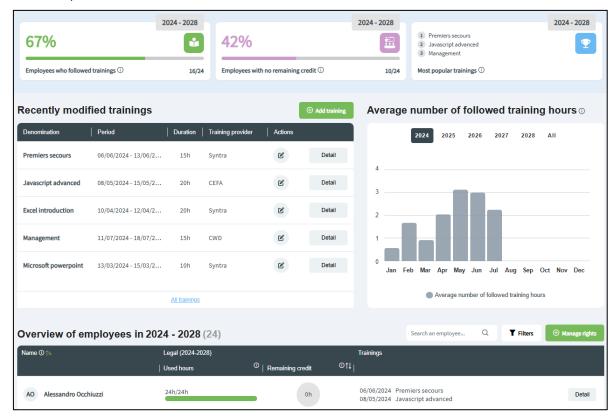
The page to identify yourself through CSAM will be displayed.





- 3. Identify yourself using a digital key of your choice.
 - a. Either by using an identity card reader. In this case you must insert your identity card into the reader, click on the identification button and follow the instructions displayed on the screen.
 - b. Or by using the "itsme" application.
 - c. Or by using one of the other options shown on the image.
- 4. Once you have identified yourself, the main screen of the CareerPro FLA application will be displayed: the dashboard.

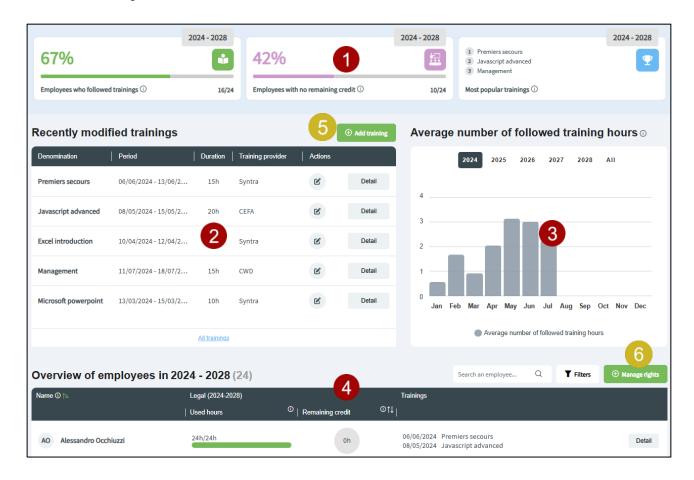
Note: the main page for the large companies is different (see version for the large companies for more details).



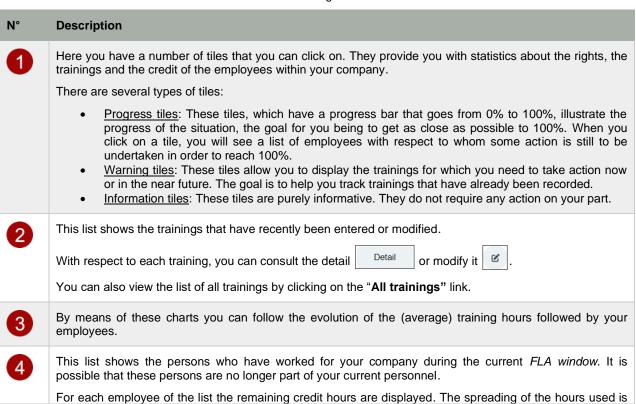


3. The application dashboard

The <u>dashboard</u> is the application's main page. It provides a general view of the current situation of your data relating to the *Federal Learning Account*.



The various zones on the screen are described in the following table.



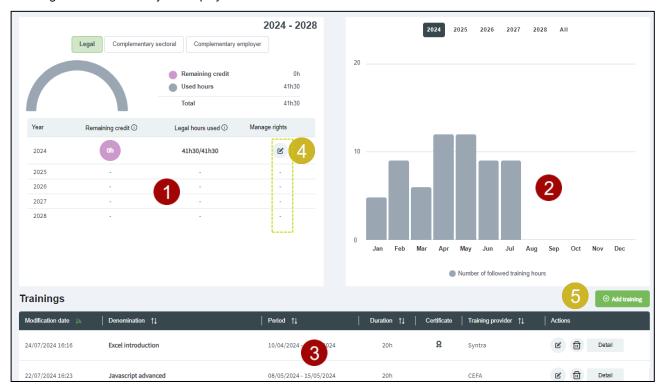


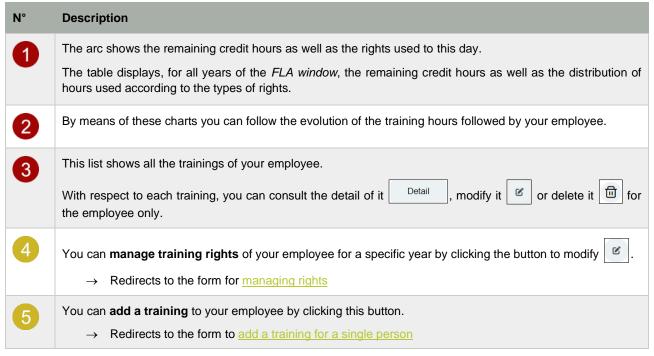
	also shown on the basis of the three types of rights (legal, sector, employer).
	You can view the detail of a specific employee by clicking on the " Detail " button Detail.
5	You can add a training by clicking on this button. It is also possible to add a training for a single person from the <u>employee's detail</u> page.
	→ Then the form to add a training for a group of people will be displayed.
6	→ I hen the form to add a training for a group of people will be displayed. You can manage the training rights by clicking on this button. It is also possible to manage the training rights for a single person from the employee's detail page.



4. See detail of an employee

The <u>employee's detail</u> page is intended to provide an overview of the current status of the data related to the *Federal Learning Account* of one of your employees.







5. How to add a training for a group of people?

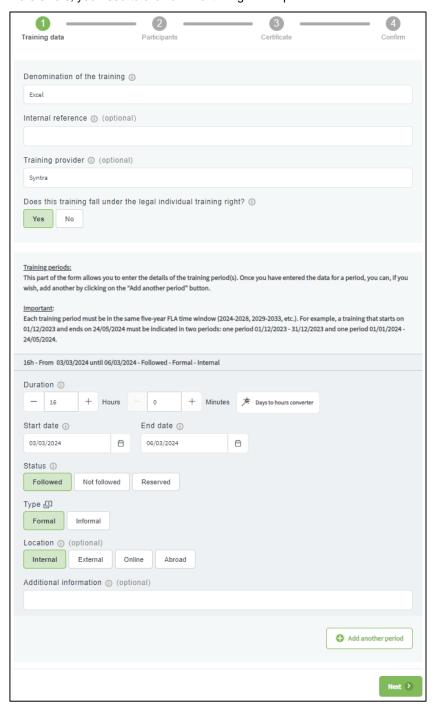
This paragraph describes the steps in order to enter a training for a group of people.

In order to enter a training with several participants, you need to click on the "Add a training" button on the dashboard or the menu. Then a form is displayed that needs to be completed in four steps during which you will be required to select the participants.

N.B. The detailed description of the various fields to fill in can be found in the glossary (see the annexed document entitled <u>Glossary</u>)

5.1. Step 1: The training data

In the first step of the form, you enter the training data. If you have completed all required fields and there are no more errors, you need to click on "**Next**" to go to step 2.



Note: You must encode at least one period but you can encode other ones by clicking on the "Add another period" button for each new period.

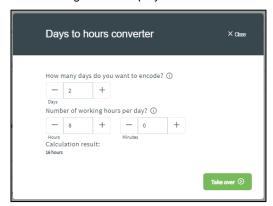


Conversion of days into hours

Here a tool is at your disposal to convert days into hours very easily.

If for example you want to enter an "Excel" training of 2 days, the steps to be followed are:

- 1. Click on the "Days to hours converter" button
 - The following form is displayed on the screen.



- 2. Enter the number of days (2 days) and the duration of a working day within your company (8 hours in case of 40 hours/week).
 - The result of the conversion will be displayed (16 hours)
- 3. Click on the "Take over" button to confirm the conversion.
- 5.1.1. How to add a training that is spread over a long period of time?

A training that is spread over a long period of time can be added in two different ways:

1st possibility: one single period

The training can be added in one period by entering

- a start date which corresponds to the first session of the training:
- an end date which corresponds to the last session of the training;
- a number of hours which corresponds to the total duration of the training.

2nd possibility: several periods

The training can be encoded by detailing each period.

Each period will include:

- a start date that corresponds to the start date of the session;
- an end date which corresponds to the end date of the session;
- a number of hours which corresponds to the duration of the session.

Example

An employee followed a 10-hour language training spread over 5 weeks, 2 hours per week (on Mondays). The first training was given on January 8, 2024 and the last training was given on February 5, 2024.

1. Adding according to the 1st possibility.

The training will consist of a single period encompassing all the sessions and will last 10 hours.

10h - From 08/01/2024 until 05/02/2024 - Followed - Formal - Internal

2. Adding according to the 2nd possibility.

The training will consist of 5 periods, each will specify the date of the session and will last 2 hours.

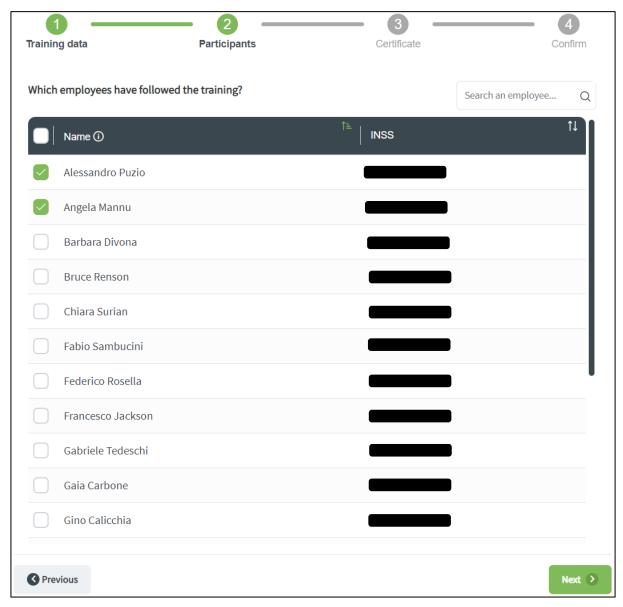


2h - From 08/01/2024 until 08/01/2024 - Followed - Formal - Internal	山 ヘ
2h - From 15/01/2024 until 15/01/2024 - Followed - Formal - Internal	一 ^
2h - From 22/01/2024 until 22/01/2024 - Followed - Formal - Internal	
2h - From 29/01/2024 until 29/01/2024 - Followed - Formal - Internal	一 へ
2h - From 05/02/2024 until 05/02/2024 - Followed - Formal - Internal	Ш

5.2. Step 2: Participants

During the second step of the form, you select the employees who have participated in the training.

If all participants in the training have been selected, you need to click on the "Next" button in order to go to step 3.



5.3. Step 3: Certificate

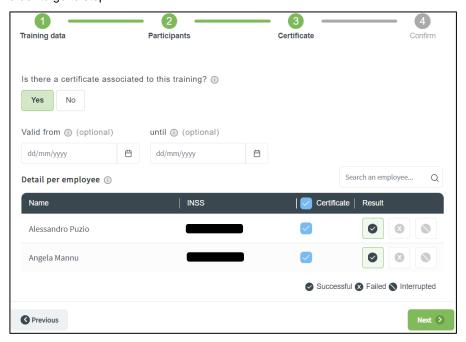
In the third step you indicate whether or not the training leads to a certificate.

If so, you need to fill in the additional characteristics such as the start and end date of the validity period of the certificate (optional) and you select from the list of participants those who have obtained the certificate.

Whether or not the training results in a certificate, you must indicate the outcome of the training for all participants.



When you have filled in all required fields and there are no more errors, you need to click on the "Next" button in order to go to step 4.

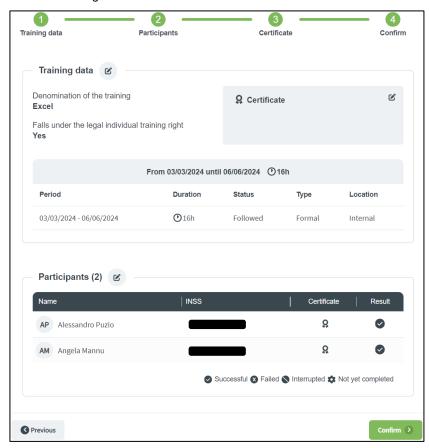


5.4. Step 4: Confirming

In the fourth and final step a summary is displayed of all the data that you have entered.

If those data are correct, you need to confirm the addition of the training by clicking on the "**Confirm**" button. When doing this, the training will actually be added to the data of the *Federal Learning Account*.

As long as you will not have clicked on the "Confirm" button, the training will not be added to the data of the Federal Learning Account.



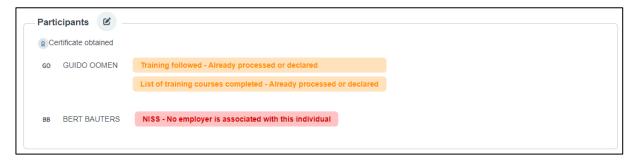


Detail of the errors and anomalies

It is possible that adding the training to the data of the *Federal Learning Account* fails for one or more participants. This occurs if the quality control reveals blocking anomalies for certain participants or if a technical problem has occurred. In that case a message is displayed on the screen and the participants concerned are indicated. However, you should take into account that the training will indeed have been added for the participants for whom no errors/anomalies were established.

Anomalies of the "warning" type are displayed on the screen, but they will not block the entering of the training.

The list of anomalies can be found in the annexed document entitled Description of the anomalies.



5.5. What to do if a participant didn't follow the entire training?

There may be certain cases where the situation of one of the participants is slightly different from the others. For example if he didn't follow a specific module, if he arrived too late or left early, if he followed one of the module online instead of onsite, etc.

To account for these situations, it will be necessary to add the training for the group as a whole and then adjust the training for the specific participant.

To do this, you can perform the following steps:

- 1. Add the training as if the participant concerned had followed it entirely with all the other participants.
- 2. Go to the detail page of the employee concerned:
 - a. Go to the <u>dashboard</u> of the application.
 - b. Search the employee overview (at the bottom of the page) for the employee concerned.
 - c. Click on the "**Details**" button Detail for the employee.
- 4. Make the necessary adjustments (E.g. reduce the duration).
 Attention: It is necessary to go to the last step of the form and click on "Confirm" for the changes to be taken into account.

5.6. How to add a training in the future?

The application allows you to add a training that is planned in the future. To do this, simply choose the "reserved" status in step 1 of the form for the period(s) concerned.

To modify a planned training over time, you must first click on the button to modify it in the actions column. You must then modify the period(s) concerned. There are 2 ways to proceed:

1st possibility: modify the training after it is completed

If you wait until the end of the training, you just need to modify its status since it will now be in the past.

2nd possibility: modify the training before it is completed

You can also edit the training before it is completed. You must then divide the training into 2 periods:

- A period in the past that will **no longer** be "**reserved**"
- A period in the future which will be "reserved"



Example:

An 8-hour formal internal training starting on 07/01/2024 and ending on 07/23/2024 is planned in the future as shown below.

8h - From 01/07/2024 until 23/07/2024 - Reserved - Formal - Internal

1. Adding according to the 1st possibility.

On 07/24/2024, the status of the training can be changed to "Followed"

8h - From 01/07/2024 until 23/07/2024 - Followed - Formal - Internal

2. Adding according to the 2nd possibility.

On 07/15/2024, it is possible to update the training by dividing it into 2 periods:

- A period from 07/01/2024 to 07/15/2024 whose status is "Followed"
- o A period from 07/16/2024 to 07/23/2024 whose status is "Reserved"



Note: If an employee has not followed one of the planned periods of training because he or she left the company, the period concerned must simply be deleted.



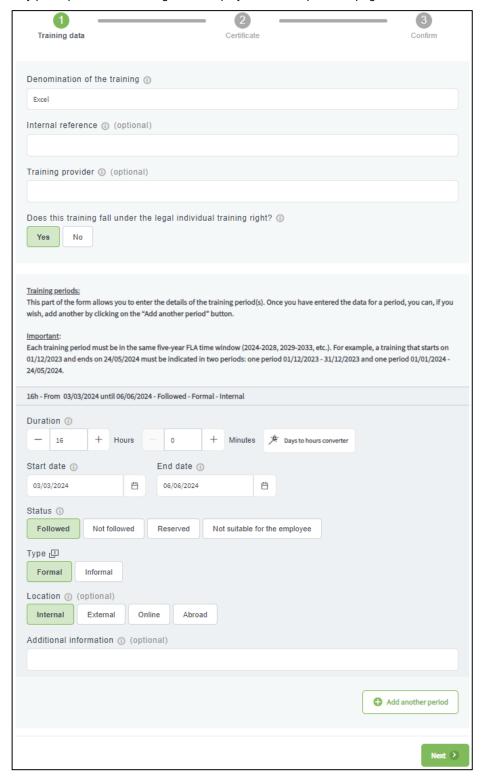
6. How to add a training for a single person?

This section describes the steps to follow to add a training for a single person.

To add a training to a particular employee, you must first go to the detail page of the employee:

- 1. Go to the dashboard of the application.
- 2. Search the employee concerned in the overview of the employees (at the bottom of the page).
- 3. Click on the button « **Detail** » Detail of the employee.

You must then click on the **Add training** button on this page. You will then be redirected to a form. This is identical to the form to add a training for a group of people except that it will not be necessary to select participants. The one and only participant in this training is the employee from the previous page.





7. How to manage the training rights for a group of people?

This paragraph describes the steps to be followed in order to manage the rights of a group of workers yourself. If you want Sigedis to manage the legal rights, please read the section Let Sigedis manage legal rights.

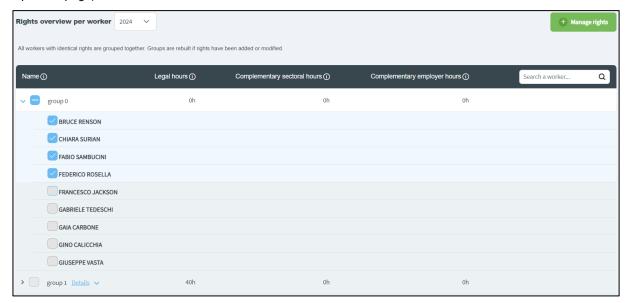
In order to manage the rights, you need to click on the "Manage rights" button on the dashboard or the menu. Then the Rights overview per employee page will be displayed, where you can manage the rights of one or more of your participants.

It is also possible to manage rights for a single person from an employee's detail page.

7.1. Rights overview

Through the Rights overview per employee page you can consult the rights of your employees which have already been entered.

You can also view the rights of the previous years of the *FLA window* by means of the list that you can unfold (on top of the page).



In order to manage the rights,

- a. you select the year for which you want to manage the rights.
- b. you select the employees concerned.
- c. you click on the "Manage rights" button.

Then a form containing two steps is displayed.

7.2. Form: Managing rights

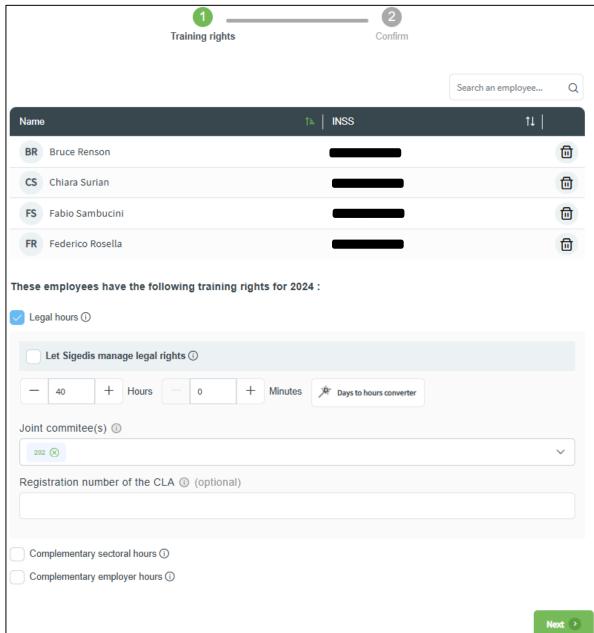
This paragraph describes the steps of the form to enter training rights.

N.B. The detailed description of the various fields to be completed can be found in the glossary (see annexed document entitled <u>Glossary</u>)

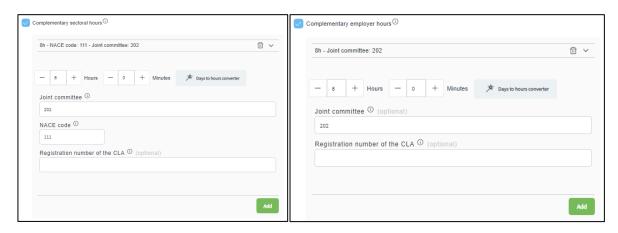
7.2.1. Step 1: Training rights

In the first step of the form, you need to fill in the characteristics of the rights that you want to enter. When you have entered all required fields and there are no more errors, you need to click on "Next" in order to go to step 2.





In order to enter optional complementary <u>sectoral rights</u> or <u>employer rights</u>, you first need to tick "Complementary sectoral hours" or "Complementary employer hours". Once you have ticked that, a field to fill in will be displayed.



With respect to these two types of rights you can add up to 10 if you wish. Once the different fields are encoded without errors, simply click on the "**Add**" button to add an additional right.

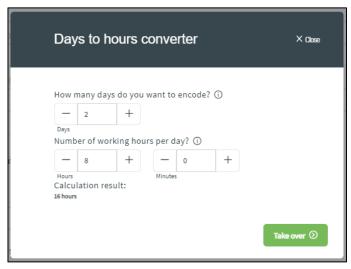


Conversion of days into hours

Here a tool is at your disposal to convert days into hours very easily.

If for example you want to enter an "Excel" training of 2 days the steps to be followed are:

- 1. Click on the "Days to hours converter" button
 - The following form will be displayed on the screen.



- 2. Enter the number of days (2 days) and the duration of a working day within your company (8 hours in case of 40 hours/week).
 - The result of the conversion will be displayed (16 hours)
- 3. Click on the "Take over" button to confirm the conversion.

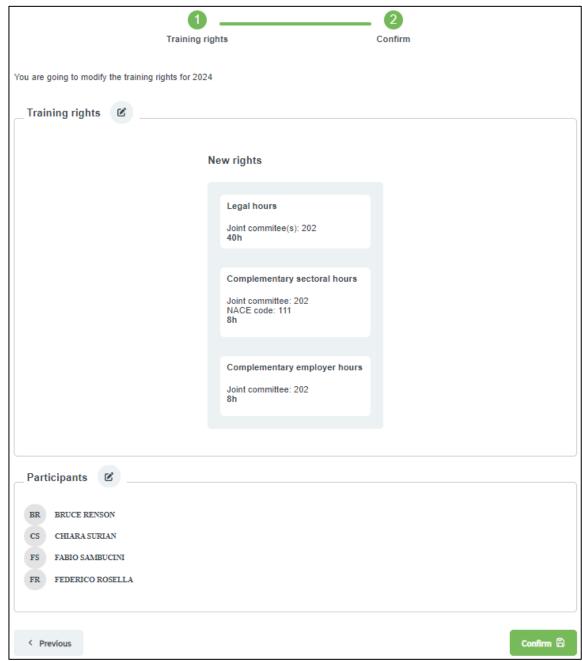
7.2.2. Step 2: Confirming

In the second and final step a summary is displayed of the data that you have filled in.

If these data are correct, you can confirm the modification of the rights by clicking on the "Confirm" button. When doing this, you actually modify the rights in the data of the Federal Learning Account.

As long as you will not have clicked on "Confirm", the rights will not be modified in the data of the Federal Learning Account.





Detail of the errors and anomalies

It is possible that modifying rights in the data of the *Federal Learning Account* fails for one or more participants. This occurs if the quality control reveals blocking anomalies for certain participants or if a technical problem has occurred. In that case a message is displayed on the screen and the participants concerned are indicated. However, you should take into account that the rights will indeed have been modified for the participants for whom no errors/anomalies were established.

Anomalies of the "warning" type are displayed on the screen, but they will not block the modifying of the rights.

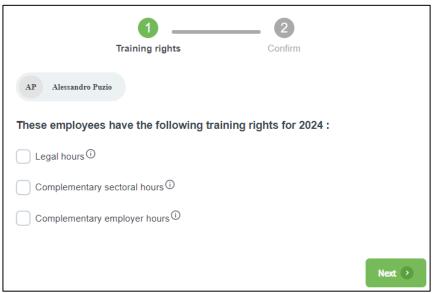
The list of anomalies can be found in the annexed document entitled <u>Description of the anomalies</u>.

7.2.3. How to delete training rights?

To delete training rights, you must follow the same steps as to add rights. The only difference is that you must uncheck the rights you want to remove before going to the final step of the form and clicking on the « **Confirm** » button.

In the following example, all rights are unchecked, so they will all be deleted after confirming the form.





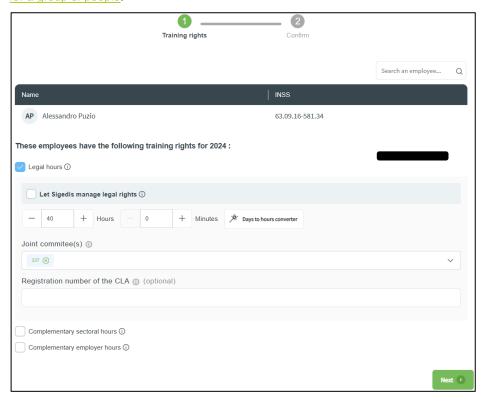
8. How to manage the training rights for a particular person?

This paragraph describes the steps to follow to manage the training rights for a single person yourself. If you want Sigedis to manage the legal rights, please read the section <u>Let Sigedis manage legal rights</u>.

To manage the rights of a particular employee, you must first go to the employee detail page:

- 1. Go to the <u>dashboard</u> of the application.
- 2. Search the employee overview (at the bottom of the page) for the employee concerned.
- 3. Click on the employee's « **Details** » button Détail .

You must then, in the table detailing the credit, click on the modify button in the "Manage rights" column for the desired year. You will then be redirected to a 2-step encoding form. This is identical to the form to manage training rights for a group of people.





9. Let Sigedis manage the legal training rights ("opt-in")

This paragraph describes how to let Sigedis manage your workers' legal rights.

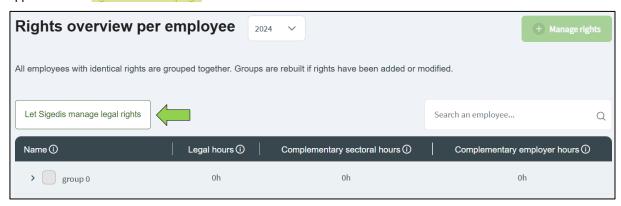
<u>Important</u>: By default, at the beginning of each year, Sigedis automatically calculates the individual training rights of your workers based on DmfA and/or Dimona data ("**opt-in**" by default). These rights are kept up to date throughout the year as long as you do not take back control by modifying them yourself ("**opt-out**").

In the rest of this paragraph it is assumed that you have regained control by modifying the rights yourself for one or more workers ("opt-out") and that you want to let Sigedis manage their legal rights again ("opt-in").

N.B. Once the request to let Sigedis manage the legal rights is registered, the current legal rights of the worker(s) in question are deleted and will be updated in the future by Sigedis. The calculation of the rights by Sigedis is not immediate, a waiting period of 24 hours is necessary for the rights to be updated.

9.1. Let Sigedis manage the legal rights of all your workers

It is possible to let Sigedis manage the rights of all your workers with a single action. This is done via a button that appears on the rights overview page as shown below.



This button only appears if at least one worker has legal rights that are managed by the employer for the current year. If the button does not appear, it means that Sigedis already manages the legal rights of all workers, so there is no action to be taken.

In order to let Sigedis manage the rights of all your workers, you must first click on this button and then click on the **« Confirm »** button in the pop-up window that opens. A waiting period of 24 hours is necessary for the rights to be updated.

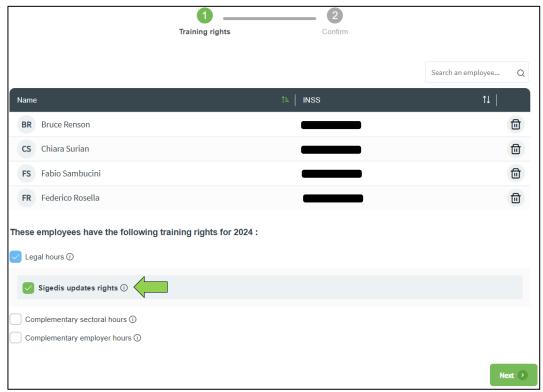
9.2. Let Sigedis manage the legal rights of a person or group of people

You can also choose to manage the legal rights of a certain part of your workers yourself and let Sigedis manage the legal rights of the other workers.

If you want Sigedis to manage the legal rights of a **group of people**, the steps are the same as in the case where the employer wants to <u>manage the rights of a group of people</u> except that you must check a specific box in step 1 of the form as shown below.

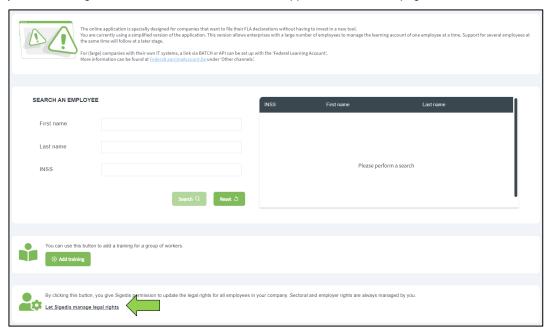
If you wish to let Sigedis manage the rights of **a single person**, the steps to follow are the same as in the case where the employer wants to <u>manage the rights of a single person</u>, except that you must check a specific box in step 1 of the form as shown below.





9.3. Let Sigedis manage the legal rights in the large enterprise version

In the <u>version for large companies</u>, you can also let Sigedis manage the rights of all your workers for the current year with a single action. This is done via a link that appears on the home page as shown below.



This link only appears if at least one worker has legal rights that are managed by the employer for the current year. If the link does not appear, it means that Sigedis already manages the legal rights of all workers, so there is no action to be taken.

In order to let Sigedis manage the rights of all your workers for the current year, you must first click on this link and then click on the « **Confirm** » link in the pop-up window that opens. A waiting period of 24 hours is necessary for the rights to be updated.

You can also let Sigedis Manage the rights of one person at a time. To do this, you must go to the <u>detail page of the worker</u> in question by searching for them on the home page and use the form to manage rights as explained in the <u>previous subsection</u>.

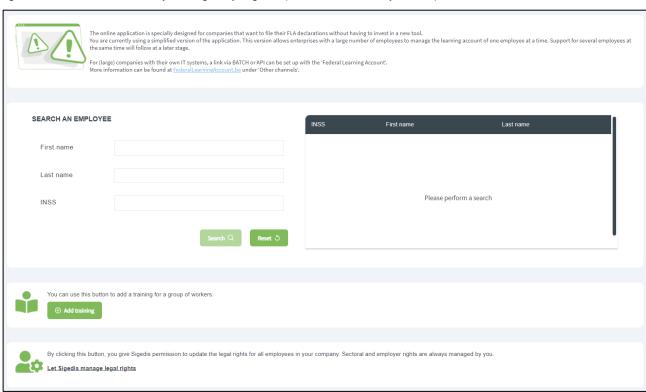


10. Version for the large companies

The online application is specially designed for companies that want to submit their FLA declarations without having to invest in a new tool. A simplified version of the application has also been planned for the large companies.

In this version, you can search for one of your employees via the form shown below. After having performed a search, you need to click on the employee in the table on the right of the screen. You will then be redirected to the employee detail page. On this page you can register rights and/or trainings for the employee concerned.

Via the buttons at the bottom of the page (see the image below), you can <u>add a training to a group of people</u> but also <u>let Sigedis manage the legal rights</u> of all your workers. The block to let Sigedis manage legal rights does not appear if the rights of all workers are already managed by Sigedis (which is the case by default).



For the (large) companies with their own IT system, an interconnection via BATCH or API can be established with the « Federal Learning Account ». More information can be found at FederalLearningAccount.be.